



*Restaurant*

## Latham '76 Diner, Inc.

722 New Loudon Road  
Latham, NY 12110

Phone (518) 785-3793

Fax (518) 785-5866

15 October 2008

The entire staff at Quality Retail Systems,

Thank you for your professionalism throughout the entire installation process. Having been a customer of yours for the last 15 years I knew that QUALITY would be there to make sure that the transition would be as smooth as possible. MICROS is a superior product that is matched by your service and dedication to your customers.

Thank you, once again.

Sincerely,

A handwritten signature in blue ink, appearing to read "Antony Loupessis", is written over a horizontal line.

Antony Loupessis  
President, Latham '76 Diner inc.

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*Always Open*